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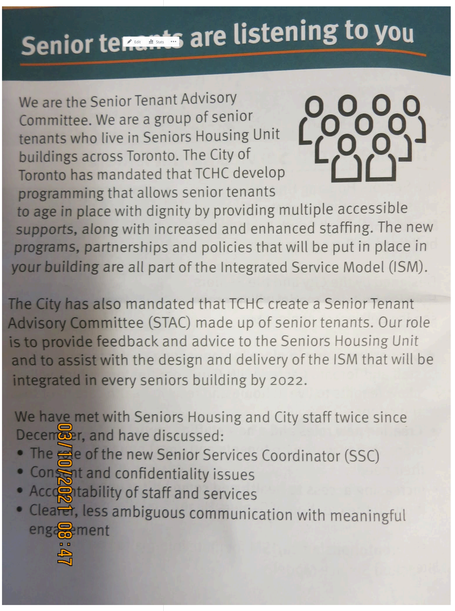
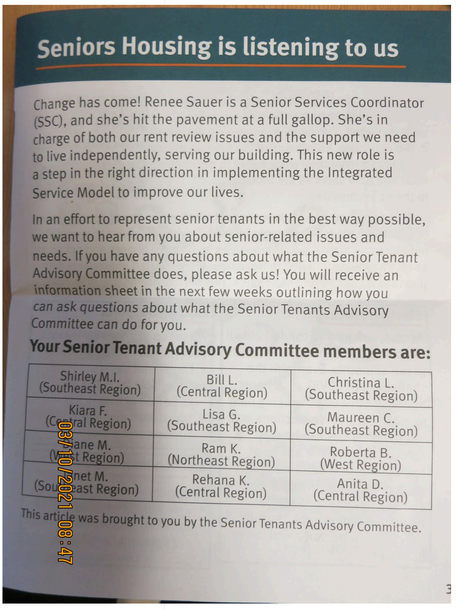
Patsy STAC Committee Celebrates the Stalinist "Integrated Service Model" for Seniors at TCHC

March 18, 2021

But typically does NOT tell us WHY!


Senior tenants are listening to you
We are the Senior Tenant Advisory Committee. We are a group of senior tenants who live in Seniors Housing Unit buildings across Toronto. The City of Toronto has mandated that TCHC develop programming that allows senior tenants to age in place with dignity by providing multiple accessible supports, along with increased and enhanced staffing. The new programs, partnerships and policies that will be put in place in your building are all part of the Integrated Service Model (ISM).
The City has also mandated that TCHC create a Senior Tenant Advisory Committee (STAC) made up of senior tenants. Our role is to provide feedback and advice to the Seniors Housing Unit and to assist with the design and delivery of the ISM that will be integrated in every seniors building by 2022.
We have met with Seniors Housing and City staff twice since December, and have discussed:
• The role of the new Senior Services Coordinator (SSC)
• Confidentiality issues
• Accountability of staff and services
• Clear, less ambiguous communication with meaningful engagement
03/10/2021, 08:47


Seniors Housing is listening to us
Change has come! Renee Sauer is a Senior Services Coordinator (SSC), and she's hit the pavement at a full gallop. She's in charge of both our rent review issues and the support we need to live independently, serving our building. This new role is a step in the right direction in implementing the Integrated Service Model to improve our lives.
In an effort to represent senior tenants in the best way possible, we want to hear from you about senior-related issues and needs. If you have any questions about what the Senior Tenant Advisory Committee does, please ask us! You will receive an information sheet in the next few weeks outlining how you can ask questions about what the Senior Tenants Advisory Committee can do for you.
Your Senior Tenant Advisory Committee members are:
Shirley M.I. (Southeast Region)
Bill L. (Central Region)
Christina L. (Southeast Region)
Kiara F. (Central Region)
Lisa G. (Southeast Region)
Maureen C. (Southeast Region)
Jane M. (Central Region)
Ram K. (Northeast Region)
Roberta B. (West Region)
Janet M. (Southeast Region)
Rehana K. (Central Region)
Anita D. (Central Region)
This article was brought to you by the Senior Tenants Advisory Committee.
03/10/2021, 08:47

This purports to have been written by the STAC committee ("Senior Tenants Advisory Committe," alias Senior Toadies and Collabos"), but who REALLY wrote this (SOME) Seniors Speak shit-rag? Who is responsible for this SWILL? (A curious statements asserts that this "bo" was "brought to you" by the committe – which could mean anything – or – most likely – NOTHING!)

Some anonymous hack writes about accountability. That would start by signing articles. In fact everything in the rag should be signed (and NOTHING is). Otherwise, it appears to come from faceless handlers. It would still come from handlers, and essentially confirm a corporate point of view, but at least we'd know who they were. We already have a pretty good idea. (Grant Coffey? Reema Patel? Is that you? I bet!)

The HANDLERS!

(SOME) Seniors Speak is woefully weak on details, especially where it "reports," or rather fails to report, on the Integrated Service Model and the rubber-stamp Senior Tenants Advisory Committee. They've apparently met twice, and talked in general terms about accountability. Bully! Who would not be for accountability, but where is it? Nowhere in this so-called newsletter, unsigned and possibly generated by robots.

Some handler (or robot) triumphantly announced "change has come" sounding like a Stalinist party-hack announcing another 5-year plan. But the only "change" identified is the promotion of the great Renee Sauer to Senior Tenant Services Coordinator. Nobody even knows what her position is, except that Ms Sauer is enthusiast about it. The idea of her "hitting the ground running" – to do our ever-complicated, obsolete and largely unnecessary Rent Reviews – is simply laughable. Let's hope she doesn't get hurt upon impact. Get those Rent Reviews, Tiger!

How Ms Sauer improves our lives is never explained, only that she does – and she's (evidently) WONDERFUL at it. This really is nothing but poorly written corporate "bu." It's sad to think that we pay some people (who understandingly wish to remain anonymous) for such hack-work, such swill. Too bad!

There are long-standing systemic problems in city-run seniors-designated buildings (illegal activity, policing, access, conflict of interest, lack of oversight, apartment take-overs, elder-abuse, and generally deplorable management – to name just a few), but there is no indication that this much vaunted (but over-complicated and terribly bloated) Integrated Service Model is ever going to address them or even could. And it's a pity that none of these get anywhere near the white-washed pages of this so-called Newsletter.

Well, maybe if people have to sign what they write in the so-called letter, they'll at least try to do better. Maybe.....

P.S. Unsigned pamphlets glorifying the party-line (ie. propaganda) really are a Stalinist or more generally a totalitarian tool. That Toronto Community Housing and its operatives (including but by no means limited to Grant Coffey and Reema Patel) continue to employ such tactics belies all their talk of inclusiveness and accountability.

It increasingly looks like the new Seniors Housing Units will be less like apartments buildings than seniors' asylums, where the most inmates could expect from management would be condescension. Instead of appearing to alleged "authorities" like and including this Christine Sheppard they're so fond of quoting (for bromides), TCHC would be well-advised to consult Erving Goffman's classic Asylums: Essays on the Social Situation of Mental Patients and Other Inmates for its apt description of "total institutions" – orphanages, poor homes and – of course – nursing homes.

No change has come – certainly none for the better.

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